Southern Pathology
Knowledge from people who care

Southern Pathology Services Inc.

Official Fee Schedule for Copies of Laboratory Results & Medical Records

Issued in compliance with the HIPAA Privacy Final Rule (45 CFR § 164.524, 2026) and Puerto Rico Act No. 194-2000 (Patient's Bill of Rights and Responsibilities), as amended.

Request Type / Delivery Method	Applicable Fee	Turnaround Time & Legal Basis
Electronic access via Patient Portal or Personal Health App (API / FHIR)	**$0.00 (Free)**	Immediate / Automated. Free electronic access is mandated under the 2026 HIPAA Final Rule.
Electronic copy (PDF) of Pathology or Molecular Report sent directly to the patient via secure email	**$0.00 (Free)**	Within 5 business days (PR Act 194-2000) and no later than 15 calendar days (HIPAA 2026).
Results transmitted to ordering physician, treating healthcare providers, or health plans for care coordination	**$0.00 (Free)**	Standard clinical delivery under HIPAA Treatment and Health Care Operations exceptions.
In-person inspection of laboratory records at our facility	**$0.00 (Free)**	By appointment. HIPAA strictly prohibits charging fees to inspect records.
Printed paper copy delivered to the patient or sent via postal mail	**$0.75 per page (Maximum cap of $25.00 per record) + actual postage**	Subject to the statutory maximum cap of Puerto Rico Act No. 194-2000 (as amended by Act No. 309-2002).
Electronic copy directed in writing by the patient to a designated third party (e.g., attorney, insurer, third party)	**Reasonable flat fee up to $25.00 (or $0.75/page, max $25.00)**	Permitted under 45 CFR § 164.524(c)(4) and capped at the $25.00 statutory maximum in Puerto Rico.
Direct request from a third party with a signed HIPAA Authorization (e.g., law firm, insurance carrier)	**$0.75 per page (Maximum cap of $25.00 per record) + actual postage**	Applies when requested on behalf of or with authorization from the patient under Puerto Rico law.
Shipment of pathology glass slides or paraffin tissue blocks to another laboratory/hospital for second opinion	**Actual packaging and specialized courier shipping cost**	Biological specimens are excluded from HIPAA document copy caps; charged solely at actual handling and transport cost.

Patient Rights & Transparency Guarantees (HIPAA 2026 & PR Act 194-2000)

- **Right to an Advance Cost Estimate:** Before processing any request that carries a fee, you have the right to request and receive an itemized written estimate of the total cost.
- **No Withholding Due to Unpaid Balances:** We will never deny or delay access to your laboratory results because of an unpaid balance, deductible, or billing dispute.
- **Right to Complete Record Over Summary:** If we offer a summary or explanation of your test results, you retain the absolute right to obtain a full copy of your official pathology or molecular laboratory report.
- **Effective Date & Contact:** Effective January 1, 2027 (or upon publication). For questions regarding fees or record requests, contact our Privacy Officer at: [787-841-8645 Ext. 2007] | [wberdecia@spspr.com] | [www.southernpathology.com].

11/28/2026